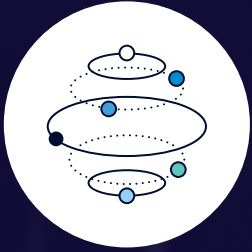


Accelerated Adoption Services for SAP Emarsys

Realize the full value of your cloud platform with accelerated adoption.





Partnering with you to drive greater impact

Accelerated Adoption
Services for SAP Emarsys
helps you **maximize
platform value
faster**—unlocking
profitable growth and
boosting ROI.



Success isn't just about having the right tools. It's about using them to their fullest. **With SAP Emarsys, you have a powerful platform—so let's help you get the most out of it.**

Through expert support, ongoing enablement, and proactive guidance, our dedicated team partners with you every step of the way to ensure seamless adoption and lasting success.

Accelerated Adoption Services for SAP Emarsys provides:

- ✓ A bespoke partnership focused on accelerating adoption, time to value, and business outcomes
- ✓ Expanded access to expert guidance, proactive health checks, and implementation support
- ✓ Data-driven recommendations tailored to your specific industry and business goals
- ✓ Faster issue resolution, prioritized support, and deliverability optimization
- ✓ Ongoing enablement through best practices, training, and strategic reviews



Premier Support

Elevate Your Experience with Our Top-Tier Technical Support

- **Priority Incident Resolution:** Benefit from advanced support with a dedicated team of seasoned experts ready to address your needs swiftly and effectively.
- **Unmatched Responsiveness:** Experience superior response times and resolution commitments that keep your business running smoothly.
- **Deliverability Insights:** Receive in-depth email campaign performance reports featuring comprehensive deliverability audits and actionable recommendations to enhance your marketing success.
- **Tailored Advisory Sessions:** Engage in personalized consultations with our technical support specialists to tackle and resolve your most critical challenges.
- **Comprehensive Performance Tracking:** Access detailed support activity reports to monitor trends, pinpoint areas for improvement, and drive continuous enhancement.





Technical guidance

Maximize Adoption with Our Expert
Technical Guidance

- **Dedicated Expertise:** Engage with our team of specialists for tailored consultations, ensuring you leverage the full potential of SAP Emarsys.
- **Comprehensive Health Reviews:** Benefit from regular account assessments with detailed reports on user adoption and feature utilization, accompanied by strategic guidance for improvement.
- **Seamless Implementation:** Enjoy solution reviews and quality assurance to guarantee smooth integration, optimal performance, and early issue identification for uninterrupted operations.
- **Streamlined Onboarding & Adoption:** Receive guided onboarding advice for new features and channels, along with best practices for integration and adoption to maximize value.
- **On-Demand Learning:** Access a wealth of training materials, webinars, and seminars to empower your team and enhance their proficiency with our solutions.



Expert-led Insights

Drive Success with Strategic Expertise and Personalized Insights

- **Industry Best Practices:** Collaborate with dedicated industry expert who understands your unique marketing objectives, ensuring maximum platform value and ROI.
- **Tailored Business Reviews:** Engage in regular strategic sessions to align your objectives and assess key performance metrics for sustained growth.
- **Business Value Assessments:** Uncover new opportunities for enhanced business value through comprehensive assessments of feature adoption and ROI optimization.
- **Adoption Audits & Guidance:** Benefit from detailed adoption audits and strategic recommendations to enhance platform utilization and drive impactful results.
- **Preferred Professional Services Rates:** Stay ahead with dedicated expertise at exclusive rates, ensuring the guidance you need for sustained growth and success.



Make your acceleration a success with our Managed Services.

If you are interested in our Accelerated Adoption Services or other services, please contact your Client Success Manager or Services Consultant for more information.